SHIPRA SHARMA

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Kanpur, India

PROFESSIONAL SUMMARY

Motivated fresher with exceptional verbal and written communication skills aiming to secure a CSA role. Skilled in
conflict resolution, empathy, and active listening. Dedicated to resolving customer inquiries efficiently and contributing to a collaborative team environment.

INTERNSHIP

PYTHON DEVELOPMENT INTERN

Digicoders Technologies Private Limited - Kanpur, India
June 2025 - July 2025

- Developed and maintained backend logic using core Python
- Managed MySQL databases for storing, retrieving, and updating data
- Optimized SQL queries to improve performance and efficiency
- Assisted in debugging and enhancing web application features

TECHNICAL SKILLS

- **Languages**: HTML, CSS,Javascript,MySQL, Core Python
- **Framework**: Bootstrap
- **Tools**: Advance Excel,MySQL,GitHub
- **Other Skills:** Data Handling,Query Optimization,Image Formatting

PROJECTS & ACHIEVEMENTS

- Build a mini project using Python, HTML, CSS to improve data handling during internship
- Completed multiple data analysis mini projects using JavaScript
- Appreciated by internship mentors for quick learning and consistent performance

TRAINING AND CERTIFICATION

- Summer training in Python development
- O Level (Aim Computer Institute)
- Personality Development Program - Mahindra Pride Classroom

EDUCATION

Diploma in Computer Science and Engineering. — Kanpur,UttarPradesh
Board of Technical Education, Uttar Pradesh. — 2023 - 2026

NTC ITI- Computer Operator and Programming Assistant — Kanpur, Uttar Pradesh
Government ITI- World bank (mahila)-89% — 2022-2023

Intermediate — Kanpur,Uttar Pradesh
Kamad Saraswati Inter College - 66.2% — 2021-2022

Highschool — Kanpur, UttarPradesh
Kamad Saraswati Inter College - 83% — 2019-2020